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Paul Stinson

Manager 11 00 9 21

April 11, 2000

Ms. Darlene Standley Regulatory Manager Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee

RE: Docket 00-00211, Tariff to Offer Contract Service Arrangement TN99-5462-01

Dear Ms. Standley:

This is in follow up to recent discussions with the TRA Staff regarding certain provisions of CSA TN99-5462-01.

As discussed with the Staff, the termination liability provisions negotiated with the customer are specified in Attachment 1 of this contract. BellSouth is voluntarily stating that any termination liability charges incurred by the customer under this contract will not exceed the charges that would result from the current tariff for Frame Relay Service (i.e., Tariff Section A40.10.2.B, copy attached). BellSouth is notifying the customer of this position by copy of this letter.

I trust this addresses any concerns that the Staff may have regarding this matter. Please contact me at 214-3839 if there are any questions.

Yours truly,

Paul Stinson

Attachment

CC: TBN of TN, Inc.

Paul Stinson